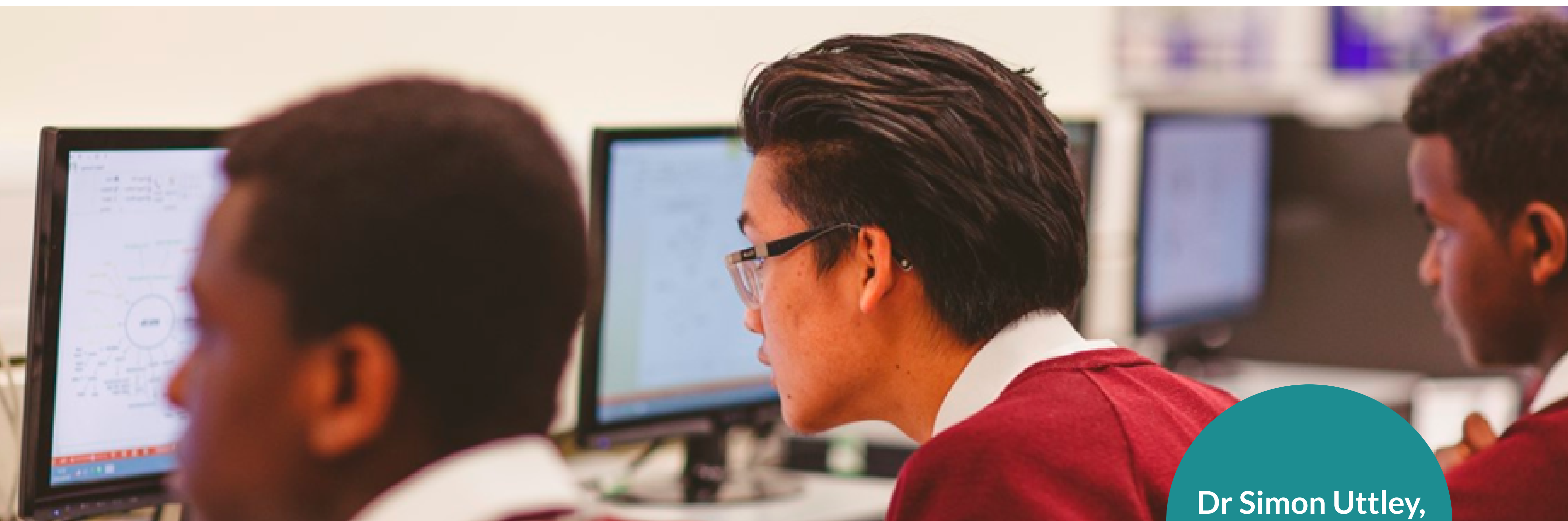# Case Study

Blessed Hugh Faringdon Catholic School, Reading

Blessed Hugh Faringdon Catholic School is a high performing co-educational secondary with a thriving Sixth Form in Reading, Berkshire. The school is a member of the exclusive 'SSAT Leading Edge' national network of schools offering sector-leading advice and guidance across the education community. The school currently has over 870 pupils from 11 to 18 and has opted for the **Securus Full Monitoring Service (FMS)** to keep their children safe online

**Dr Simon Uttley,
Headteacher**

Dr Uttley and his team reviewed the online safeguarding needs of the school and decided that a fully managed Monitoring Service was the best option. It allows staff to continue with their busy daily roles safe in the knowledge that they did not need to spend time reviewing the captures for any potential risks taking place as the pupils were being safeguarded by the external team of data monitors provided by ITS4all, the Securus partner providing the service on behalf of the school.

The service is now a fully integrated part of daily life at Blessed Hugh Faringdon Catholic School, protecting pupils whilst using the devices on the school network. Incidents are identified and reported back to the school, which positively adds to both the safety of pupils and the speed at which the school can tackle any issues immediately.

"

In my opinion, no school, whether primary or secondary, can afford to operate without a monitoring solution in place to protect against the dangers inherent in the use of modern technology.

We have a fully managed service in place, which allows the school to continue to operate without any time constraints on staff. Any incidents captured are checked by the ITS4all monitoring team and incidents of concern are reported to the school to take appropriate action.

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Securus
Safeguard Monitor Protect

How the Securus Full Monitoring Service was implemented

Onboarding the school is very straight forward and can be completed without any disruption to the school IT system and with minimal input for the IT Department. The Securus Client software was provided to the school IT Department as an MSI file which is deployed automatically across all of the devices to be monitored, in this case they were all MS Windows PC's, laptops and tablets.

The Securus cloud console was set up and configured to the schools requirements, the connection between the monitored devices and the console tested and the school designated safeguarding staff were trained. The monitoring service was then ready to go live and the team of safeguarding experts at ITS4all started to monitor and review the online activity on behalf of the school.

Any inappropriate activity captured is reported back to the designated safeguarding lead at the school who can then decide on what action to take. As an additional benefit, ITS4all are also on hand to offer safeguarding guidance and advice on specific issues identified in order to help the school decide on the right course of action.

What are the key benefits of having a fully managed service at Blessed Hugh Faringdon?

- Allows school staff to continue with their daily duties thus eliminating the impact on their time

- Ensure the school is compliant with their statutory duty under KCSiE and the Prevent duty

- Provides a cost-effective alternative to the school having to monitor the information themselves

- The school still has access to the capture data as and when required and can export specific incident information as evidence

- Added support and guidance from safeguarding experts at ITS4all and Securus if an incident does occur, ensures that the school has total peace of mind.

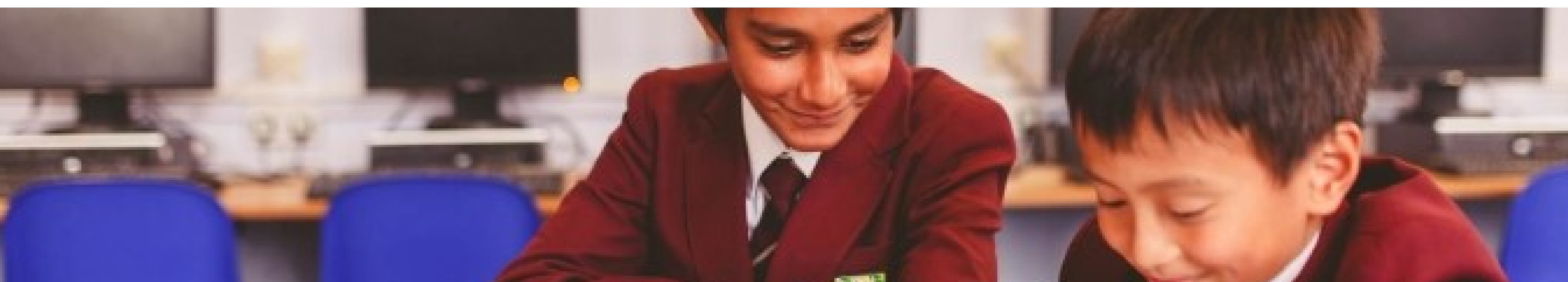## The monitoring process carried out by ITS4all

The Full Monitoring Service monitors Securus captures daily, considering the context of captures based on the knowledge and expertise ITS4all have in capture monitoring and safeguarding within schools.

Chris Smith, Managing Director of ITS4all, added *"We do not rely on the software to automatically interpret any captures for us, we actively review them and grade them all from False Positive (FP) and also from 1 to 5, with 5 being the most severe.*

Whenever we view a potential cause for concern, we immediately inform the Headteacher and the nominated safeguarding staff at the school, by email or telephone, for them to deal with incidents appropriately under the school policies and procedures.

eSafety Summary Reports are also provided on a bi-monthly basis. The service also manages the console access for head teachers, nominated school safeguarding staff and technicians so they can see the information at first hand once we provide an alert. Along with this, there is also the facility to add words and phrases to the standard library if they pose a potential safeguarding risk".

Dr Simon Uttley, Headteacher concluded *"I am committed to providing a safe environment in which pupils can reach their full potential. Blocking and filtering of websites is not enough. What is required is monitoring of all online activity and the specific information to enable us to make lasting changes to students' behaviour. Any system also needs to be capable of addressing problems that face a school today and in the future. The Full Monitoring Service provides us with the answer to all these issues."*

For more information on our online monitoring solutions:
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